

Inge Herkenrath

In der Hardt 23

56746 Kempenich, 25.01.2016

Tel. 02655 / 942880

Fax 02655 / 942887

E-mail: info@eifeluebersetzungen.com

www.eifeluebersetzungen.com

Guinness World Records Ltd

Third Floor

184-192 Drummond Street

London NW1 3HP

United Kingdom

**Prime example of technicians' incompetence demonstrated by company
Berndt Kältetechnik**

Dear Sirs,

This is to request you to examine whether an example of outrageous incompetence on the part of technicians is worth being entered in the Guinness Book of Records under the heading of "Technical Records".

This is about the unsuccessful integration of a simple heat pump into an existing heating system. Even after about 150 attempts at repair !!!, the system still did not work and the director of the respective company declared, when finally kicked out of our house on 09.05.2015, that I did have a right to repairs to be carried out.

Simply by reading this sentence you can only burst out laughing.

On top of all, it turned out that the system installed in our house had been doomed to failure from the very beginning, that is, that it would NEVER work because the various parts were INCOMPATIBLE with each other.

Should this matter be of interest to your Book, I would be very grateful if you could please have a look at the details on my website beforehand:

www.eifeluebersetzungen.com.



[Outrageous incompetence by technicians of company Berndt Kältetechnik](#)

[Letter of complaint about company Berndt Kältetechnik](#)

[WARNING OF COMPANY BERNDT KÄLTETECHNIK](#)

Please do not hesitate to contact me should you require any further information.

Yours faithfully

Inge Herkenrath